



Government of Rajasthan
National Health Mission, Rajasthan
Department of Medical, Health & Family Welfare Services, Swasthya Bhawan,
Tilak Marg, Jaipur

F. No. 23()/NHM/ISC/104-JE O & M Tender/2020-21/166

Date: 20/08/2020

Clarification/Corrigendum/ Addendum

In reference to the NIB No.MHS2021SLOB00715(73 dated 07.07.2020) the various representations/ clarifications/ queries received from the firms and issues raised by the Bidders in Pre-Bid meeting dated 13.07.2020 are examined by the competent authorities and technical committee. The following Corrigendum / Addendum is issued for inclusion in bid document as below:-

S.No	Present Clause	Amended Clause																																					
1	Clause no.11.14- C (Page no.38) Evaluation of Financial Proposal: The financial bid opening shall be done for only those bidders who shall qualify technically as per the criteria laid down in the RFP. It is highlighted that the bidder quoting the most advantageous bid (All two cumulatively Ambulances bids) would be judged as Successful Bidder. The total operational cost will be submitted according to proposed agreement period. <table><tr><th colspan="3">Selection Criteria for L1 Bidder</th></tr><tr><th>S.No.</th><th>Ambulances Type</th><th>Cost per Ambulances (NHM)</th></tr><tr><td>1</td><td>104 –JE vehicles of NHM</td><td>A</td></tr><tr><td>2</td><td>104 –JE vehicles on (Turnkey Basis)</td><td>B</td></tr></table>	Selection Criteria for L1 Bidder			S.No.	Ambulances Type	Cost per Ambulances (NHM)	1	104 –JE vehicles of NHM	A	2	104 –JE vehicles on (Turnkey Basis)	B	Clause no.11.14- C (Page no.38) Evaluation of Financial Proposal: The financial bid opening shall be done for only those bidders who shall qualify technically as per the criteria laid down in the bidding documents. It is highlighted that the bidder quoting the most advantageous bid (L1 based on arithmetic total of Turnkey and Non Turnkey Ambulances bids) would be judged as Successful Bidder. The total operational cost will be submitted according to proposed agreement period. <table><tr><th colspan="5">Selection Criteria for L1 Bidder</th></tr><tr><th>S.No</th><th>Ambulances Type</th><th>Cost per Ambulances (NHM)</th><th>No of Ambulances</th><th>Total cost</th></tr><tr><td>1</td><td>104 –JE vehicles of NHM</td><td>A</td><td>450</td><td>C</td></tr><tr><td>2</td><td>104 –JE vehicles on (Turnkey Basis)</td><td>B</td><td>150</td><td>D</td></tr><tr><td colspan="3">L1 bidder =</td><td colspan="2">C+D (Lowest among the bidders)</td></tr></table>	Selection Criteria for L1 Bidder					S.No	Ambulances Type	Cost per Ambulances (NHM)	No of Ambulances	Total cost	1	104 –JE vehicles of NHM	A	450	C	2	104 –JE vehicles on (Turnkey Basis)	B	150	D	L1 bidder =			C+D (Lowest among the bidders)	
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2	Clause no 11.16 -Appeals (Page no39)	Clause no 11.16 –Appeals shall be read as Clause no.11.15																																					

3	Clause no -9.3 Hardware Requirements(Page no 28) vii. Vehicle status update (Off-Road): Toggle button for Off-Road/On-Road (Driver mobile app shall be used for real time update , if fails to do so off-road penalty will be imposed as per clause 7	Clause no -9.3 Hardware Requirements(Page no 28) vii. Vehicle status update (Off-Road): Toggle button for Off-Road/On-Road status.Driver mobile app shall be used for real time update , which has to be verified within 10 minutes by service provider and if it is found genuine at the level of Service Provider , then service provider shall arrange reserve ambulances so as to ensure uninterrupted functioning of the project. (Note-real time reporting of offline/onlineRecords for each & every instances shall be made available on portal). 1. Break down: -In case of break down, reserve ambulance shall be made available in average 4 hours. 2. Schedule Maintenance: -In case of schedule maintenance reserve ambulance shall be made available with no up time. Note :- (In case of breakdown, if reserve ambulances are not made available or delayed at base location beyond specified time, then proportionate deduction (Aggregated Sum of delay hours) shall be applicable on off-road ambulances. If the Service Provider fails to do so, off-road penalty shall be imposed as per clause 7
4	Clause - 4.1.2(Page no. 16) <u>Point no.03</u>-Total fleet of 104 –JE should be operational all the time; In any condition no ambulance shall be off-road at any point of time. It shall be the duty of Service provider to keep the reserve ambulances to replace the off-road ambulances to maintain the fleet operational all the time. In case it is not done so, Penalty will be imposed as per clause 7 (6). <u>Point no.10</u> -Major aggregates chassis and complete engine can be changed after due permission from NHM. Entry of this change has to be entered in vehicle registration certificate from District Transport Authority.	Clause - 4.1.2(Page no. 16) <u>Point no.03</u>- Total fleet of 104 –JE should be operational all the time; In any condition, no ambulance shall be off-road at any point of time. It shall be the duty of the Service provider to keep the suitable/appropriate number of reserve ambulances to replace the off-road ambulances to maintain the fleet operational at all times. In case, it is not done so, Penalty shall be imposed as per clause 7 (6). <u>Point no.10</u>-Major aggregates chassis and complete engine can be changed after due permission from NHM (in case of Government owned Ambulances/Vehicles). Entry of this change has to be entered in vehicle registration certificate issued from Appropriate Transport Authority.

5	Clause 6.4-Responsibility of the serviceprovider(Page no. 21) <u>Point no. 28-</u> The wordcertified“PCR” <u>Point no. 29-</u> Any other medical emergency in case, 108 Ambulance of same area is busy or Mass casualty reported.	Clause 6.4-Responsibility of the serviceprovider(Page no. 21) <u>Point no. 28 -</u> The word certified “PCR”shall be replaced by BTR(Beneficiary Trip records). <u>Point no. 29-</u>Any other medical emergency in case of Mass casualty reported. <u>New Addition Point No. 33:</u> It shall be responsibility of the Service Provider to provide/ensure 24x7 Uninterrupted Services, Any interruption /strike shall lead to strict action against the Service Provider, including penalties as prescribed and even forfeiture of Performance Security if decided so by MD, NHM. <u>Point No. 34 :</u> Issues related to Manpowe/HR shall be dealt by Service Provider only. Under any circumstances, NHM will not be involved in HR issues of Service Provider.
6	<u>Clause 6.7-Investment andownership</u> (Page no. 22) All movableand immovable assets created in the project will be the property of RSHS (NHM), Government of Rajasthan. Account of such assets shall be maintained properly. The assets will have to be handed over to the Government on completion/termination of the agreement in proper working condition. Service Provider shall ensure to send the detailed information on monthly basis of the assets procured in that particular month.	<u>Clause6.7-Investment andownership</u> (Page no. 22) All movable (Except Reserve Ambulance/ Vehicles) and immovable assets created in the project shall be the property of RSHS (NHM), Government of Rajasthan. Account of such assets shall be maintained properly. The assets& the accounts so created shall have to be handed over to the Government on completion/termination of the agreement in proper working condition subject to clause 6.1. Service Provider shall ensure to send the detailed information on monthly basis of the assets procured in that particular month.
7	Clause no. 11.31 -Performance Security(Page no 45) a) The bidder whose proposal is accepted and Award issued shall have to deposit Performance Security of an amount of 5% of the total project cost to be calculated on the basis of rates received in the RFP along with signing of the agreement. Amount of Bid Security can be adjusted into the Performance	Clause no. 11.31 -Performance Security(Page no 45) a) The bidder whose proposal is accepted and Award issued shall have to deposit Performance Security of an amount of 2.5 % of the total project cost to be calculated on the basis of rates received in the RFP along with signing of the agreement. Amount of Bid Security can

	security. In case of Small Scale Industries (SSI) of Rajasthan, it shall be 1% of the amount of quantity ordered for supply of goods and in case of sick industries, other than SSI, whose cases are pending before the Board of Industrial and Financial Reconstruction (BIFR), it shall be 2% of the amount of supply order. a. Performance Security is required for due performance of the agreement. Non submission of Performance security within the specified time may also lead to forfeiture of the Bid Security. b. Forfeiture of Security Deposit: Performance Security amount in full or part may be forfeited, including interest, if any, in the following cases:- - When any terms and condition of the contract is breached. - When the bidder fails to make complete supply as per the scope of RFP.	be adjusted into the Performance security. In case of sick industries, other than SSI, whose cases are pending before the Board of Industrial and Financial Reconstruction (BIFR), it shall be 1 % of the amount of supply order. a. Performance Security is required for due performance of the agreement. Non submission of Performance security within the specified time may also lead to forfeiture of the Bid Security. b. Forfeiture of Security Deposit: Performance Security amount in full or part may be forfeited, including interest, if any, in the following cases:- - When any terms and condition of the contract is breached. - When the bidder fails to make complete supply as per the scope of RFP.
8	Clause - 3.1 Technical Capacity(Page no.14) The bidder should have minimum 3 years of experience of operation of a fleet of at least 150 Ambulances/ Emergency vehicles each year (based on GPS & GIS services) in last 5 years(2014-15 to 2018-19). Copy of Work orders and Certificates of Satisfactory services issued from various central / State Government / Corporations / Boards/ other Autonomous & Statutory bodies to whom services have been provided in past needs to be submitted along with the proposal mandatorily. In case of consortium/Joint Venture, the lead member shall be required to fulfill the Technical Eligibility criteria individually.	Clause - 3.1 Technical Capacity(Page no.14) The bidder should have minimum 2 years of experience of operation of a fleet of at least 150 Ambulances/ Emergency vehicles each year (based on GPS & GIS services) in the last 5 years(2015-16 to 2019-20). Copy of Work orders and Certificates of Satisfactory services issued from various Central / State Government / Corporations / Boards/ other Autonomous & Statutory bodies to whom services have been provided in past needs to be submitted along with the proposal mandatorily. In case of consortium/Joint Venture, any one

		member of the members shall be required to fulfill the Technical Eligibility criteria individually.
09	<u>2.4.1 Manpower for 104 JE services (Page no 14)</u> Existing manpower, working in the implementation of the services may be given priority to the extent possible, subject to satisfactory performance. The existing manpower retained subject to satisfactory services and other eligibility shall be entitled to atleast a 20% increase over the present wages (as on 07 Nov, 2019) Their wages will be in accordance with the provision of the Minimum Wages pertaining to skilled personnel.	<u>2.4.1 Manpower for 104 JE services (Page no 14)</u> Existing manpower, working in the implementation of the services may be given priority to the extent possible, subject to satisfactory performance. The existing manpower, retained subject to satisfactory services and other eligibility, shall be entitled to at least a 20% increase over the present wages (as on 07 Nov, 2019) Their wages will be in accordance with the provision of the Minimum Wages pertaining to skilled personnel. As per details received from existing Service Provider, Gross salary for pilot on 07.11.2019 is annexed.(New Addition as Annexure-27)
10	<u>3.2 Financial Capacity (Page no.15)</u> Bidder should have minimum Rs. 50 crores of annual average turnovers during last three Consecutive financial years starting from financial year 2016-17. Bidder needs to submit audited turnover statements by statutory auditor. For Purpose of verification of turnover, bidder is required to submit a certificate of turnover of concern financial years of Chartered Accountant.The Bidder should submit details of financial capability for the last three (3) financial years as per Annexure-13. The Qualifying Bid should be accompanied with the Audited Annual Reports including all financial statements of the Bidder. In case of a Consortium, Audited Annual Reports of all the Members of Consortium should be submitted. The lead member of consortium /Joint venture shall be required to fulfil the 75% sharing of total Annual Average turnover of last three financial years.	<u>3.2 Financial Capacity (Page no.15)</u> Bidder should have minimum Rs. 60 crores of annual average turnovers during last three Consecutive financial years starting from financial year 2017-18. Bidder needs to submit audited turnover statements issued by statutory auditor. For Purpose of verification of turnover, bidder is required to submit a certificate of turnover of the said financial years issued by competent Chartered Accountant.The Bidder should submit details of financial capability for the last three (3) financial years as per Annexure-13. The Qualifying Bid should be accompanied with the Audited Annual Reports including all financial statements of the Bidder. In case of a Consortium, Audited Annual Reports of all the Members of Consortium should be submitted.The lead member of consortium /Joint venture shall be required to fulfil the 60% sharing of total Annual Average turnover of last three financial years (2017-18, 2018-19, 2019-20). The turnover shall be calculated on basis of Arithmetic sum of turnover of all members. The constitution of Consortium/Joint Venture shall not be changed without prior permission of MD, NHM during the entire tenure of the project.
11	<u>Annexure -3 (Page no 56)</u> -Annexure 29(A) & 29 (B)	<u>Annexure -3 (Page no 56)</u> Annexure 29(A) & 29 (B)shall be read as: -Annexure 25-A (Point No. 1 to 18) - Annexure 25-B (Point No. 1 to 19)

12	For Ambulance Drivers: A mobile application for ambulance drivers shall be mandatory to log their trip details, so that trip time (Response time) calculations can be accurate. This data will be integrated with data base and available on MIS report. In case it is not done proportionate deduction shall be imposed for the day when it was reported nonfunctional from the claims of Service Provider. No manual entry shall be allowed in any condition. Driver is required to prepare BTR in electronic format only, using mobile app. An automated call / SMS will be sent to the destination hospital by the EMT app as soon as EMT staff enters the nature of emergency in the app by tap of a button.		For Ambulance Drivers: A mobile application for ambulance drivers shall be mandatory to log their trip details, so that trip time (Response time) calculations can be accurate. This data will be integrated with data base and available on MIS report. No manual entry shall be allowed in any condition. Driver is required to prepare BTR in electronic & Physical format, using mobile app. An automated call / SMS will be sent to the destination hospital by the pilot through Driver Mobile app in coordination with Call Centre as soon as the information is entered in the app.	
13	Turnkey Ambulance prototype approval:- NA		Clause 6.4 (Page No.21) New Addition 33. Turnkey Ambulance prototype approval:-The Service Provider shall take prior approval of Prototype of Turnkey Ambulances that includes Branding, Stickers etc. by MD, NHM before deploying the vehicles /Ambulances.	
14	Clause7 Operational Parameters and Penalty (Page no- (Point no.2)		Clause7 Operational Parameters and Penalty (Page no- (Point no.2)	
	Permissible time for driver to start moving the 104-Janani express	Ambulance start time within permissible limit =2 Minutes) 1. More than 90% cases = No Penalty 2. 80 to 90 % cases = Rs. 100 /case 3. Less than 80 % cases = Rs. 200 / case	Permissible time for driver to start moving the 104-Janani express	Ambulance start time within permissible limit =2 Minutes) 1. More than 90% cases start time (within 2 minutes) = No Penalty 2. Starts time(within 2minutes) trends between 80 to 90 % cases = Rs. 100 /case/ defaults 3. Starts time (within2 minutes) is reported Less than 80 % cases = Rs. 200 / case/defaults
15	1. Semi Urban Areas		1. Where ever in RFP, "Semi Urban Areas" is mentioned, Shall now be replaced as "Urban Areas".	
16	Clause 7 (Page No. 23 , Point No. 3, Column no. 2- Description of Penalty) In case a valid call / Request placed through app is not serviced as per RFP requirement then Call verification penalty will be applicable. All Calls received at the call center shall be scrutinized and checked by Third party auditor.		Clause 7 (Page No. 23 , Point No. 3, Column no. 2- Description of Penalty) In case a valid call / Request placed through app at call center is not serviced as per RFP requirement then Call verification penalty shall be applicable. All Calls/requests received at the call center shall be scrutinized and checked by	

Verified calls shall be again verified by Level - 2 team Control room Audit operators hired by TPA (Third party auditor) for monitoring of various parameters including Call verification, Response time ,GPS, Vehicle Maintenance ,Call response, Ambulance booking time, at SwasthyaBhawan State Head Quarters on random sampling of minimum 10% of total valid calls , 01 %Invalid- (Prank ,Nuisance etc.) & Others (Missed call ,Disconnected calls etc.) Received at call center on daily basis. If it is found that the required services are denied/not provided to the call or the call is not successfully closed due to the fault of service provider running 104-JE then penalty will be imposed for each and every Unserved call. It is responsibility of Service provider running 104 -JE to coordinate with integrated call center to ensure service to beneficiaries with in Response time as mentioned in RFP. Formula for 11 % call auditing @ TPA control room shall be finalized by NHM as per call Logs.	Third party auditor (Level 1 team). Verified calls shall be again verified by Level -2 team Control room Audit operators hired by TPA (Third party auditor) for monitoring of various parameters including Call verification, Response time ,GPS, Vehicle Maintenance ,Call response, Start moving time, at SwasthyaBhawan State Head Quarterson the basis of random sampling of minimum 10% of total valid calls , 01 %Invalid- (Prank ,Nuisance etc.) & Others (Missed call ,Disconnected calls etc.) Received at call center on daily basis. If it is found that the required services are denied/not provided to the call or the call is not successfully closed due to the fault of service provider running 104-JE, then penalty shall be imposed for each and every Unserved call. It is responsibility of Service provider running 104 -JE to coordinate with integrated call center to ensure service to beneficiaries with in Response time as mentioned in RFP. Formula for 11 % call auditing @ TPA control room shall be finalized by NHM as per calls/request Logs. 100 % calls/requests audit shall be made by Third Party Auditor(level 1 team) at call center& re verification of 11 % calls(Level 2 team) @ control room . If mismatch is found @ level 2 TPA audit in various parameters (Call Verification ,Response Time, Start moving time,GPS, Inspection, Vehicle Maintenance/ off-road report) then penalty shall be imposed in extrapolated manner on total calls.Thus penalty shall be applicable each & every defaults found @ level 1TPA audit & re verification of these reports at level 2 TPA team. Based on level 2 team audit at control room ,if false reporting /mismatch exceeds in reports at any level(104 JE Service provider /Call center or TPA(Third party auditor) then notice shall be served to concerned.
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		Two consecutive warnings may lead to forfeiture of Performance Security and if the services/reporting do not improve thereafter, NHM Rajasthan may consider pre mature termination of the Contract.												
17	Clause 6.2.7 (Page No.18) 104 –JE fleet -581 vehicleswise Kilometer reading is enclosed at (Annexure 21) for reference of bidders.	Clause 6.2.7 (Page No.19) 104 JE (550)& BASE ambulance (50) which shall be part of 104-JE fleet. Final list of 600 vehicles wise Kilometer reading is enclosed at (Revised Annexure 21) for reference of bidders.												
18	Clause 6.1 - Procurements(page no. 17) The Service provider has to purchase/hire/lease and provide additional New/Fresh 104 JE vehicles in similar lines of existing fleet on turnkey basis as and when directed by MD,NHM as per rates approved in agreement for turnkey vehicles.	Clause 6.1 - Procurements(page no. 17) - The Service provider has to purchase and provide additional New/Fresh 104 JE vehicles in similar lines (As per Vehicles Specifications mentioned at Annexure 28) of existing fleet (Air conditioner enabled) on turnkey basisas mentioned below. <table border="1"> <tr> <th>S. no</th><th>Time period started from date of signing of agreement</th><th>Number of Ambulance / Vehicles have to be operational</th></tr> <tr> <td>1.</td><td>Within 60 Days</td><td>50</td></tr> <tr> <td>2.</td><td>Within 90 Days</td><td>50</td></tr> <tr> <td>3.</td><td>Within 120 Days</td><td>50</td></tr> </table> IF ambulances on turnkey basis are not operational within stipulated time, then the amount for the rates agreed for turnkey basis shall be deducted per fault from the total invoice amount raised by service provider for respective district. - Above mentioned Turnkey Ambulances shall be registered in the name of NHM/GoR from the date of commissioning. The ownership of Turnkey ambulances/ vehicles (Except Reserve Ambulance) provided during contract period shall	S. no	Time period started from date of signing of agreement	Number of Ambulance / Vehicles have to be operational	1.	Within 60 Days	50	2.	Within 90 Days	50	3.	Within 120 Days	50
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1.	Within 60 Days	50												
2.	Within 90 Days	50												
3.	Within 120 Days	50												

	• Non-consumable items shall become assets of the program which will have to be handed over to the Government on termination/completion of the program. Proper records of such assets will be maintained in the program accounts by the service provider.	remain with NHM / GoR after completion of agreement period . • If Service Provider fails to provide service during contract period and the contract/Agreement is terminated prematurely as provided in clause 10.4, then Turnkey Ambulances shall remain under possession of NHM/GoR till the New Service Provider takes charge of the services and starts functioning. • If Turnkey Ambulances are procured by Service Provider on EMI, then EMI tenure for turnkey ambulances should not be more than 5 Years from date of signing of agreement.EMI tenure shall be calculated from the time of deployment of the Ambulance. The EMI of Turnkey Ambulances shall be paid through Escrow Account during the contract period. In case of premature termination of agreement, the remaining amount which is payable to Company from which the vehicles are purchased, shall be governed by termination clause. • To ensure Uninterrupted emergency services & for monitoring purpose, Reserved ambulances shall also be GPS enabled & equipped in similar lines of same specifications of existing fleet . • Non-consumable items shall become assets of the program which will have to be handed over to the Government on termination/completion of the program. Proper records of such assets will be maintained in the program accounts by the
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		service provider.
19	Clause 10.4 (Page No. 31) Termination/Suspension of Agreement (c) In the event of premature termination of the contract by the Government on the instances other than non- fulfillment/ non-performance of the contractual obligation by the agency, the balance remaining un-paid amount on account of capital expenditure as on the day of termination shall be released within six months from the date of such termination or the issues are settled whichever is later.	Clause 10.4 (Page No. 31) Termination /Suspension of Agreement (c) In the event of premature termination of the contract by the Government on the instances other than non- fulfillment/ non-performance of the contractual obligation by the agency, the balance remaining un-paid amount on account of Operational expenditure as on the day of termination shall be released within six months from the date of such termination or the issues are settled whichever is later. In case of Turnkey Ambulances, in the event of premature termination of the contract by the Government, the Government may decide to retain the Turnkey Ambulances or to return them to the Service Provider depending upon the competent decision taken in such circumstances by the State Govt. The payment of remaining EMIs, if any, shall also be affected by the Govt. or the Service Provider as the case may be. The Bidders shall submit an undertaking on a non- Judicial stamp paper of appropriate value (Rs.500/-) accepting this as per Annexure 29.
20	Annexure -7 AGREEMENT(Page no 63) (d) Handover at the time of exit from the program (i) The assets will have to be handed over to the Government on completion/termination of the agreement in proper working condition. Service Provider shall ensure to send the detailed information on monthly basis of the assets procured in that particular (ii) In case of NHM owned Ambulances/Vehicles, they have to be	Annexure -7 AGREEMENT(Page no 63) (d) Handover at the time of exit from the program (i) The non-consumable assets shall have to be handed over to the Government on completion /termination of the agreement in proper working condition. Service Provider shall ensure to send the detailed information on monthly basis of the assets procured in that particular (ii) In case of NHM/GoR owned Ambulances/Vehicles, they have to be

	handed over back to NHM/Govt. in operative and road worthy condition along with the tools/medical equipments provided by RSHS (NHM) or purchased by the Service Provider during currency of the agreement; normal wear and tear is permissible. In case the Ambulance is found non road worthy then the ambulance will be repaired at the risk and cost of the Service provider. In addition to this service provider will be imposed with a penalty @ Rs. 1000/- per day for the number of days the ambulance remain off road due to improper upkeep and handover in non- roadworthy condition. (iii) In case, Turnkey vehicles are provided during contract period, their possession & ownership will remain with Service Provider after completion of agreement period.	handed over back to NHM/Govt. in operative and road worthy condition along with the tools/medical equipment's provided by RSHS (NHM) or purchased by the Service Provider during currency of the agreement; normal wear and tear is permissible. In case the Ambulance(s) is found non road worthy, then the ambulance will be repaired at the risk and cost of the Service provider. In addition to this, Penalty @ Rs. 1000/- per day shall be imposed on Service Provider for the number of days the ambulance remain off road due to improper upkeep and handover in non- roadworthy condition. (iii) In case of Turnkey vehicles, provided during contract period, their possession & ownership will remain with NHM/ GoR after completion of agreement period.
21.	NA	Clause No. 12 -Point no 14 (Point no 14- Newly added) All partners of Consortium shall be liable jointly and severally for the execution of contract in accordance with the contract terms and a copy of the agreement entered into by the joint venture/ consortium partners having such a provision shall be submitted with the Bid. A statement to this effect shall be included in the authorization mentioned as above as well as in the bid form and in contract form (in case of successful bid).
22	Bid Security 1. Bid Security:- (NIB-page no 10) Rs.4 Crores/- (Rupees Four Crores Only) 2. Cluae 11.8(Bid Security) -page no 35 Every bidder, if not exempted, participating in the procurement process will be required to	Bid Security 1. Bid Security:- Rs.2 Crores/- (Rupees Two Crores Only) & 2. Cluae 11.8(Bid Security) - page no 35 Every bidder, if not exempted, participating in the procurement process will be required to furnish the bid security

	furnish the bid security as specified in the NIB. The total estimated Project Cost Rs. 200 Crores (Rs. Two Hundred Crores Only) for three years and 4.00 crores (Rs. Four Crores only) have to be submitted by bidder as 2% bid security in the form of Banker's Cheque/ Demand Draft/ BG in favor of "Rajasthan State Health society". The bid security must remain valid thirty days beyond the original or extended validity period of the bid. 3. Proposal Submission Requirements(14- Proposal Submission Requirements)- Page no. 51= Point no.4 Bid Security of Rs. 4.00 Crores (Rs. Four crores only) in form of an account payee DD/Banker's Cheque /Bank Guarantee of scheduled Bank in favor of Rajasthan State Health Society, Payable at Jaipur. 4. ANNEXURE-16:- Checklist of documents CHECKLIST OF DOCUMENTS (Table no .2- Point no 3)- "Bid security DD/Bankers Cheque/ Bank Guarantee for Rs. 4.00 crores (Four Crores only) in favor of "Rajasthan State Health society". Scanned copy with online proposal.	as specified in the NIB. The total estimated Project Cost Rs. 200 Crores (Rs. Two Hundred Crores Only) for three years and 2.00 crores (Rs. Two Crores only) have to be submitted by bidder as 1% bid security in the form of Banker's Cheque/ Demand Draft/ BG in favor of "Rajasthan State Health society". The bid security must remain valid thirty days beyond the original or extended validity period of the bid. 3. Proposal Submission Requirements(14- Proposal Submission Requirements)- Page no. 51= Point no.4 Bid Security of Rs. 2.00 Crores (Rs. Two crores only) in form of an account payee DD/Banker's Cheque /Bank Guarantee of scheduled Bank in favor of Rajasthan State Health Society, Payable at Jaipur. 4. ANNEXURE-16:- Checklist of documents CHECKLIST OF DOCUMENTS (Table no .2- Point no 3)- "Bid security DD/Bankers Cheque/ Bank Guarantee for Rs. 2.00 crores (Two Crores only) in favor of "Rajasthan State Health society". Scanned copy with online proposal.
23	ANNEXURE2:ACKNOWLEDGEMENT& FINANCIAL PROPOSAL (Page no 55) Point no. 3- If our proposal is accepted, we undertake to deposit security deposit equals to the 5% of the Project Cost arrived at on the basis of financial quote before execution of the formal agreement.	ANNEXURE2:ACKNOWLEDGEMENT& FINANCIAL PROPOSAL (Page no. 55) Point no. 3- If our proposal is accepted, we undertake to deposit security deposit equals to the 2.5% of the Project Cost arrived at on the basis of financial quote before execution of the formal agreement.

24	Annexure 29 -NA	Annexure 29 (Attached)
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Please note that all Clarification/Corrigendum/ Addendum in bid conditions are the integral part of the bid document. This Corrigendum/ Addendum shall be duly signed and annexed with bid document.

All other terms & conditions remain the same.


(Naresh Kumar Thakral)
Mission Director, NHM

Annexure -21 (Revised)- Details of 104-Janani Express

S. No.	Ambulance No.	Type Of Vehicle	Make	Year Modal	Progressive K.M. Of Ambulance till 15th July 2020
1	RJ07PA6739	104	Tata Sumo	2014	378853
2	RJ04PA2710	104	Maruti Omni	2012	376900
3	RJ08PA1358	104	Tata Sumo	2014	376777
4	RJ29PA1743	104	Maruti Eeco	2013	376171
5	RJ07PA5603	104	Maruti Omni	2012	375280
6	RJ48PA0012	104	Maruti Eeco	2014	374547
7	RJ04PA2723	104	Maruti Omni	2012	373530
8	RJ22PA3029	104	Maruti Eeco	2014	373148
9	RJ04PA2718	104	Maruti Omni	2012	371484
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368	RJ14PC2109	104	Maruti Omni	2012	206022
369	RJ22PA2422	104	Maruti Omni	2012	205976
370	RJ02PA2628	104	Maruti Omni	2012	205881
371	RJ09PA2750	104	Maruti Omni	2012	205536
372	RJ34PA1151	104	Maruti Omni	2012	205379
373	RJ01PA2240	104	Maruti Omni	2012	205192
374	RJ26PA0900	104	Maruti Eeco	2014	205159
375	RJ01PA2236	104	Maruti Omni	2012	204806
376	RJ09PA2752	104	Maruti Omni	2012	204717
377	RJ20PA7334	104	Tata Sumo	2014	204377
378	RJ03PA3151	104	Tata Sumo	2014	204296
379	RJ25PA1446	104	Maruti Eeco	2013	204013
380	RJ19PA6534	104	Maruti Omni	2012	203683
381	RJ19PA6545	104	Maruti Omni	2012	203665
382	RJ28PA0784	104	Maruti Omni	2012	203398
383	RJ03PA3152	104	Tata Sumo	2014	203298
384	RJ17PA0991	104	Maruti Omni	2012	203288
385	RJ22PA3033	104	Maruti Eeco	2014	202564
386	RJ21PA2036	104	Tata Sumo	2014	201610
387	RJ30EA1246	104	Maruti Omni	2012	200998
388	RJ09PA2751	104	Maruti Omni	2012	200757
389	RJ25PA1098	104	Maruti Omni	2012	200375
390	RJ17PA0992	104	Maruti Omni	2012	200314
391	RJ16PA2455	104	Maruti Omni	2012	199714
392	RJ19PA8429	104	Maruti Eeco	2013	199692
393	RJ34PA1560	104	Tata Sumo	2014	198934
394	RJ29PA1742	104	Maruti Eeco	2013	198777
395	RJ20PA5780	104	Maruti Omni	2012	197591
396	RJ21PA2035	104	Tata Sumo	2014	197275
397	RJ26PA0692	104	Maruti Omni	2012	197165
398	RJ06PA4246	104	Maruti Eeco	2014	196888
399	RJ30EA1243	104	Maruti Omni	2012	196860
400	RJ27PA4508	104	Maruti Omni	2012	196538
401	RJ34PA1148	104	Maruti Omni	2012	196070
402	RJ24PA3115	104	Maruti Omni	2013	195766
403	RJ05PA2089	104	Maruti Omni	2012	195018
404	RJ02PA2623	104	Maruti Omni	2012	194857
405	RJ27PA6043	104	Tata Sumo	2014	194752
406	RJ26PA0898	104	Maruti Eeco	2014	194738
407	RJ09PA2748	104	Maruti Omni	2012	194382
408	RJ30EA1242	104	Maruti Omni	2012	193143
409	RJ24PA3121	104	Maruti Omni	2013	193008
410	RJ03PA2437	104	Maruti Omni	2012	192766
411	RJ26PA0901	104	Maruti Eeco	2014	192185

412	RJ16PA2446	104	Maruti Omni	2012	192159
413	RJ26PA0690	104	Maruti Omni	2012	191885
414	RJ20PA5779	104	Maruti Omni	2012	191317
415	RJ19PA8433	104	Maruti Eeco	2013	190984
416	RJ06PA4249	104	Maruti Eeco	2014	190384
417	RJ37PA1945	104	Tata Sumo	2015	189949
418	RJ25PA1103	104	Maruti Omni	2012	189757
419	RJ09PA2756	104	Maruti Omni	2012	189657
420	RJ02PA2632	104	Maruti Omni	2012	189067
421	RJ29PA1290	104	Maruti Omni	2012	188637
422	RJ23PA5691	104	Maruti Omni	2012	188399
423	RJ04PA2721	104	Maruti Omni	2012	188158
424	RJ03PA2447	104	Maruti Omni	2012	187672
425	RJ20PA5785	104	Maruti Omni	2012	187380
426	RJ19PA6542	104	Maruti Omni	2012	187367
427	RJ21PA1854	104	Maruti Omni	2013	187188
428	RJ25PA1102	104	Maruti Omni	2012	186348
429	RJ28PA0783	104	Maruti Omni	2012	186318
430	RJ34PA1153	104	Maruti Omni	2012	186075
431	RJ30EA1248	104	Maruti Omni	2012	185234
432	RJ17PA1221	Base	Tata Winger	2013	185227
433	RJ22PA2423	104	Maruti Omni	2012	184930
434	RJ02PA2634	104	Maruti Omni	2012	184231
435	RJ26PA0699	104	Maruti Omni	2012	184203
436	RJ34PA1152	104	Maruti Omni	2012	183780
437	RJ17PA1276	Base	Tata Winger	2013	183083
438	RJ29PA1285	104	Maruti Omni	2012	183053
439	RJ19PA6539	104	Maruti Omni	2012	182843
440	RJ08PA1110	104	Maruti Omni	2012	182645
441	RJ06PA3516	104	Maruti Omni	2012	182399
442	RJ29PA1720	Base	Tata Winger	2013	182358
443	RJ25PA1099	104	Maruti Omni	2012	182141
444	RJ18PA5030	104	Maruti Omni	2012	182046
445	RJ01PA2238	104	Maruti Omni	2012	181792
446	RJ12PA1584	104	Maruti Omni	2012	181771
447	RJ25PA1449	104	Maruti Eeco	2013	181738
448	RJ06PA4252	104	Maruti Eeco	2014	181382
449	RJ21PA1581	104	Maruti Omni	2012	181209
450	RJ25PA1096	104	Maruti Omni	2012	181193
451	RJ20PA5783	104	Maruti Omni	2012	180709
452	RJ02PA2635	104	Maruti Omni	2012	180632
453	RJ03PA2440	104	Maruti Omni	2012	180543
454	RJ30EA1245	104	Maruti Omni	2012	180228
455	RJ01PA2232	104	Maruti Omni	2012	179908
456	RJ10PA4419	104	Maruti Omni	2012	179891
457	RJ35PA0218	104	Maruti Omni	2012	179138
458	RJ07PA5606	104	Maruti Omni	2012	178554
459	RJ06PA3520	104	Maruti Omni	2012	177759
460	RJ22PA2421	104	Maruti Omni	2012	177139
461	RJ30EA1249	104	Maruti Omni	2012	177050
462	RJ27PA4494	104	Maruti Omni	2012	176834
463	RJ27PA4507	104	Maruti Omni	2012	176732

464	RJ34PA1155	104	Maruti Omni	2012	176407
465	RJ05PA2090	104	Maruti Omni	2012	176403
466	RJ14PC2114	104	Maruti Omni	2012	176359
467	RJ26PA0698	104	Maruti Omni	2012	176050
468	RJ19PA6541	104	Maruti Omni	2012	175592
469	RJ14PC5892	Base	Tata Winger	2013	175496
470	RJ05PA2552	104	Maruti Eeco	2014	173904
471	RJ06PA3514	104	Maruti Omni	2012	173506
472	RJ34PA1558	104	Tata Sumo	2014	173272
473	RJ12PA1962	Base	Tata Winger	2013	172805
474	RJ19PA6538	104	Maruti Omni	2012	172620
475	RJ12PA1581	104	Maruti Omni	2012	172296
476	RJ30EA1244	104	Maruti Omni	2012	172121
477	RJ12PA1580	104	Maruti Omni	2012	172052
478	RJ08PA1104	104	Maruti Omni	2012	171942
479	RJ12PA2033	Base	Tata Winger	2013	171930
480	RJ09PA2747	104	Maruti Omni	2012	171104
481	RJ17PA1236	Base	Tata Winger	2013	170876
482	RJ32PA2250	Base	Tata Winger	2012	169818
483	RJ26PA0688	104	Maruti Omni	2012	169547
484	RJ18PA6114	Base	Tata Winger	2013	169527
485	RJ27PA4495	104	Maruti Omni	2012	169480
486	RJ33PA0165	104	Tata Sumo	2014	169346
487	RJ05PA2088	104	Maruti Omni	2012	168957
488	RJ25PA1444	104	Maruti Eeco	2013	168653
489	RJ05PA2546	104	Maruti Eeco	2014	168627
490	RJ26PA0870	Base	Tata Winger	2012	168222
491	RJ02PA2629	104	Maruti Omni	2012	168218
492	RJ24PA3119	104	Maruti Omni	2013	167516
493	RJ30EA1251	104	Maruti Omni	2012	167196
494	RJ28PA0787	104	Maruti Omni	2012	166412
495	RJ06PA4248	104	Maruti Eeco	2014	166338
496	RJ21PA1590	104	Maruti Omni	2012	166270
497	RJ34PA1154	104	Maruti Omni	2012	166216
498	RJ29PA1289	104	Maruti Omni	2012	165935
499	RJ26PA0689	104	Maruti Omni	2012	164890
500	RJ34PA1544	Base	Tata Winger	2013	164830
501	RJ05PA2085	104	Maruti Omni	2012	162756
502	RJ23PA5682	104	Maruti Omni	2012	162613
503	RJ04PA2722	104	Maruti Omni	2012	162470
504	RJ12PA1586	104	Maruti Omni	2012	162104
505	RJ29PA1288	104	Maruti Omni	2012	162092
506	RJ35PA0295	Base	Tata Winger	2013	161791
507	RJ18PA5038	104	Maruti Omni	2012	161482
508	RJ28PA0788	104	Maruti Omni	2012	160095
509	RJ18PA5029	104	Maruti Omni	2012	159588
510	RJ21PA1567	104	Maruti Omni	2012	158943
511	RJ18PA5033	104	Maruti Omni	2012	158884
512	RJ27PA4503	104	Maruti Omni	2012	157971
513	RJ14PC2099	104	Maruti Omni	2012	157633
514	RJ25PA1105	104	Maruti Omni	2012	157355
515	RJ13PA4908	Base	Tata Winger	2013	156726

516	RJ12PA1587	104	Maruti Omni	2012	156299
517	RJ10PA4420	104	Maruti Omni	2012	155961
518	RJ21PA1582	104	Maruti Omni	2012	155855
519	RJ25PA1097	104	Maruti Omni	2012	155465
520	RJ16PA2452	104	Maruti Omni	2012	155244
521	RJ16PA2450	104	Maruti Omni	2012	155085
522	RJ16PA2445	104	Maruti Omni	2012	154729
523	RJ27PA4501	104	Maruti Omni	2012	154378
524	RJ26PA0693	104	Maruti Omni	2012	152890
525	RJ19PA8435	104	Maruti Eeco	2013	152875
526	RJ14PC5966	Base	Tata Winger	2013	152819
527	RJ25PA1100	104	Maruti Omni	2012	151631
528	RJ12PA1588	104	Maruti Omni	2012	151348
529	RJ05PA2478	Base	Tata Winger	2013	150346
530	RJ16PA2457	104	Maruti Omni	2012	149620
531	RJ28PA0782	104	Maruti Omni	2012	148462
532	RJ12PA1590	104	Maruti Omni	2012	148353
533	RJ05PA2083	104	Maruti Omni	2012	147925
534	RJ35PA0214	104	Maruti Omni	2012	146339
535	RJ24PA3249	Base	Tata Winger	2013	146200
536	RJ27PA5960	Base	Tata Winger	2013	145186
537	RJ02PA2621	104	Maruti Omni	2012	143853
538	RJ27PA5861	Base	Tata Winger	2013	143111
539	RJ26PA0868	Base	Tata Winger	2013	142691
540	RJ07PA6937	Base	Tata Winger	2013	141301
541	RJ11PA0839	Base	Tata Winger	2013	141170
542	RJ14PC5945	Base	Tata Winger	2013	140678
543	RJ12PA1582	104	Maruti Omni	2012	140378
544	RJ18PA5037	104	Maruti Omni	2012	140332
545	RJ09PA2757	104	Maruti Omni	2012	139313
546	RJ25PA1104	104	Maruti Omni	2012	139172
547	RJ16PA2454	104	Maruti Omni	2012	139101
548	RJ05PA2092	104	Maruti Omni	2012	137616
549	RJ14PC6000	Base	Tata Winger	2013	136802
550	RJ05PA2087	104	Maruti Omni	2012	136388
551	RJ09PA2749	104	Maruti Omni	2012	136259
552	RJ14PC7299	Base	Tata Winger	2013	136139
553	RJ22PA2424	104	Maruti Omni	2012	135865
554	RJ27PA4505	104	Maruti Omni	2012	135832
555	RJ03PA2448	104	Maruti Omni	2012	135711
556	RJ02PA2622	104	Maruti Omni	2012	133498
557	RJ09PA2758	104	Maruti Omni	2012	130563
558	RJ35PA0215	104	Maruti Omni	2012	129795
559	RJ16PA2448	104	Maruti Omni	2012	129511
560	RJ16PA2444	104	Maruti Omni	2012	127667
561	RJ27PA5862	Base	Tata Winger	2013	126402
562	RJ03PA3146	104	Tata Sumo	2014	125595
563	RJ01PA2233	104	Maruti Omni	2012	125519
564	RJ14PC5912	Base	Tata Winger	2013	123719
565	RJ18PA6041	Base	Tata Winger	2013	123474
566	RJ26PA0697	104	Maruti Omni	2012	123289
567	RJ18PA6159	Base	Tata Winger	2013	119699

568	RJ16PA2447	104	Maruti Omni	2012	119495
569	RJ12PA1960	Base	Tata Winger	2013	115751
570	RJ11PA0823	Base	Tata Winger	2013	114976
571	RJ16PA2453	104	Maruti Omni	2012	114815
572	RJ01PA2239	104	Maruti Omni	2012	113726
573	RJ27PA6041	Base	Tata Winger	2013	113360
574	RJ16PA2449	104	Maruti Omni	2012	113244
575	RJ14PC5965	Base	Tata Winger	2013	112645
576	RJ18PA5035	104	Maruti Omni	2012	111498
577	RJ11PA0836	Base	Tata Winger	2013	109863
578	RJ35PA0296	Base	Tata Winger	2013	107779
579	RJ18PA6118	Base	Tata Winger	2013	104344
580	RJ16PA2451	104	Maruti Omni	2012	104073
581	RJ30EA1562	Base	Tata Winger	2013	101061
582	RJ21PA1588	104	Maruti Omni	2012	100639
583	RJ11PA0821	Base	Tata Winger	2012	99514
584	RJ12PA1967	Base	Tata Winger	2013	90848
585	RJ14PC5880	Base	Tata Winger	2013	90126
586	RJ30EA1561	Base	Tata Winger	2013	88280
587	RJ14PC6398	Base	Tata Winger	2013	87399
588	RJ34PA1543	Base	Tata Winger	2013	86100
589	RJ21PA1586	104	Maruti Omni	2012	84675
590	RJ11PA0814	Base	Tata Winger	2013	84274
591	RJ16PA2456	104	Maruti Omni	2012	84144
592	RJ18PA5032	104	Maruti Omni	2012	80440
593	RJ38PA0214	Base	Tata Winger	2013	76307
594	RJ11PA0859	Base	Tata Winger	2013	75588
595	RJ16PA2443	104	Maruti Omni	2012	71864
596	RJ21PA1977	Base	Tata Winger	2013	68162
597	RJ27PA5828	Base	Tata Winger	2013	61072
598	RJ27PA5863	Base	Tata Winger	2013	58471
599	RJ27PA6125	Base	Tata Winger	2013	49003
600	RJ22PA2940	Base	Tata Winger	2013	42052

ANNEXURE-27.

GVKEMRI/PPP/RJ/July/34

Date: 24 July 2020

To,

The Mission Director,
NHM, Swasthya Bhawan,
Jaipur (Rajasthan)

Subject: EMT/Pilot salary details

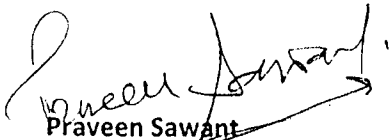
Reference: Your letter no. 112 dated 22 July 2020

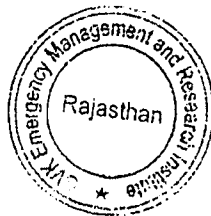
Dear Sir,

With Reference to your letter no. 112 dated 22 July 2020 we would like to apprise that there is no salary norm followed by us for 8 hours for ambulance EMT/ Pilots as keeping the emergency nature of ambulance operations, the EMT/Pilot work on 12 hrs shift. Based on the 12 hrs shift working the Gross salary per month for pilot on 07.11.2019 was Rs 9566 and gross salary per month of EMT was Rs 9880.

For,

GVK Emergency Management and Research Institute


Praveen Sawant
State Head Rajasthan



CC: PD NHM

GVK Emergency Management and Research Institute
SHFW Building, South of Doordarshan Kendra,
Malana Institutional Area, Jaipur - 302 004, Rajasthan, India
Phone: +91-141-2701-108
www.emri.in

Emergency Ambulance Services
Healthcare Outreach Services
Road Safety Initiatives
Police Helpline
Civic Services Helpline

Emergency Medicine Education
Women Counselling & Rescue
Mobile Veterinary Services
Student Counselling Helpline
CSR Partnerships

Head Office: GVK Emergency Management and Research Institute, Devar Yamzal, Medchal Road, Secunderabad - 500 078, Telangana, India.
+ 91 40 2346 2222/2600 F + 91 40 2346 2178

ANNEXURE 29: FORMAT for UNDERTAKING Turnkey Ambulance

I/We accept the condition mentioned in Clause 10.4 regarding turnkey ambulances which will decide by state government as and when condition of premature termination is invoked.

Place:

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Date:

Signature of authorized signatory
Designation and Official seal

Note:- Annexure 29 of undertaking for turnkey ambulance is to be submitted on stamp paper of Rs. 500